## **Mayren Rentals Agency - Terms of Purchase**

Hello and thank you for choosing Mayren Rentals for your upcoming villa stay! We're thrilled to be a part of your holiday planning. Below are our friendly terms of purchase to ensure a smooth and enjoyable experience:

# 1. Inquiry and Offer:

- Select your dream villa and fill out the inquiry form with any questions or special desires you may have.
- Our dedicated team will respond to your inquiry within 24 hours with a personalized offer and availability details.

### 2. Booking Process:

- If you are satisfied with the provided offer, Mayren Rentals will send you payment information for a 30% advance booking payment.
- You will have two working days to complete the payment. Failure to do so within four workdays will result in reservation cancellation.

### 3. Payment Details:

- All prices listed include VAT and tourist taxes for all members of your party.
- The balance is due 7 days before your arrival or can be settled in cash on the day of arrival.
- We accept bank transfer payments.

### 4. Booking Confirmation:

- Upon receiving the 30% advance payment, Mayren Rentals will promptly issue your booking confirmation and voucher via email.
- By completing the advance payment, you confirm your acceptance of the terms and conditions outlined on our website: <a href="mailto:rentals.mayren.hr">rentals.mayren.hr</a>.

### 5. Cancellation Policy:

• Please note that the cancellation policy may vary depending on the villa. Feel free to inquire about the specific cancellation terms before confirming your booking.

We want your stay to be as delightful as possible, and these terms are designed with your convenience in mind. Should you have any further questions or need clarification on any point, our team is here to assist you.

Thank you for choosing Mayren Rentals. We look forward to providing you with a memorable and enjoyable villa experience!

Warm regards,

Miren Vukušić

Mayren Rentals Team